

Staines Road Surgery

CARERS POLICY

Purpose

To ensure that the Practice identifies all carers and that this information is recorded on the patient's medical record. If a carer has been identified, and clinical information is to be shared with the carer, then consent will be required from the person who is being cared for.

To ensure that the Practice provides all patients who are carers with the support they require.

Policy

- A carer is identified as someone who provides help and support to another person where that person could not manage without their help, due to a physical disability or mental health illness.
- The Practice will encourage patients to let their GPs know that they are carers and will seek to provide such information as necessary. This could be by means of posters, leaflets etc. within the Practice and/or identifying the carer at a routine appointment or from hospital discharge summaries, Patients will also be encouraged to give details of their caring role via other means such as patient questionnaires.

Refer to Young Carers and the Primary Care (Richmond Carers Centre), Carers Register and GP Carer's Pack